Nationwide®

Your Guide to Accessing Your Account Information

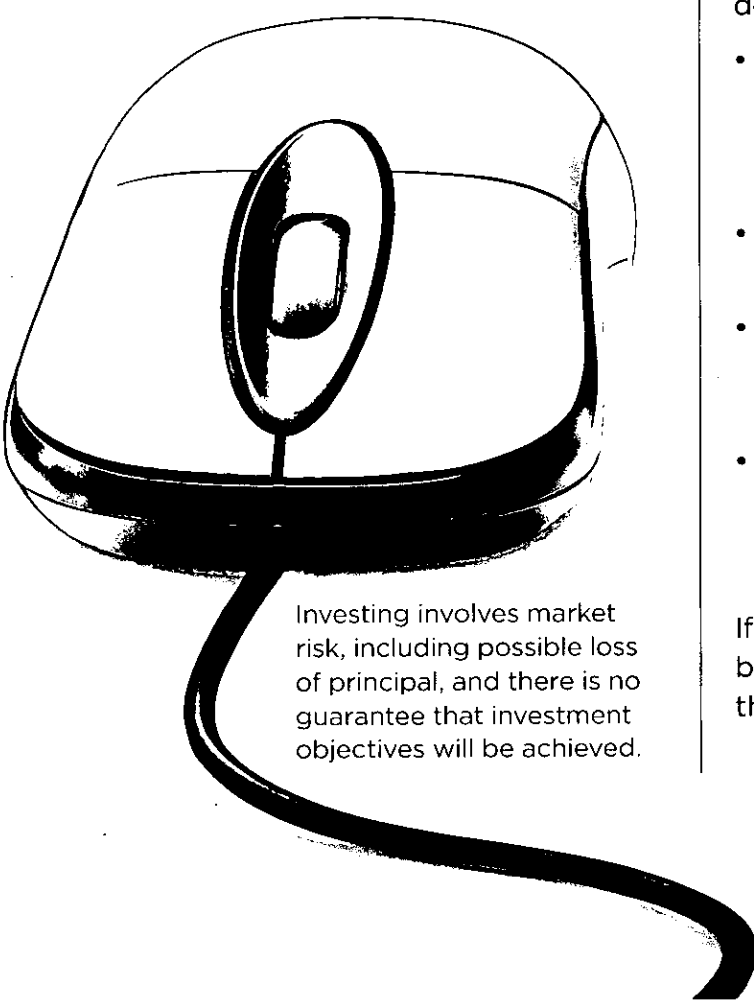
REDEFINE ACCESS

ONLINE AT NATIONWIDE.COM/LOGIN

The Investor Service Center is your website to manage and monitor your retirement account 24 hours a day, seven days a week.

First time on the site?

Select "**Sign up**" after "Don't have an account yet?" at nationwide.com/login. You'll need your Social Security number and case number to sign up. (You can find your case number in your enrollment book.)



Investing involves market risk, including possible loss of principal, and there is no guarantee that investment objectives will be achieved.

Already set up?

Log in using your username and password.

If you've forgotten your username or password, choose the "**Forget username?**" or "**Forget password?**" link after the login section.

You're in control

Here are just a few of the things you can do online:

- **View account** — review your balance, see your future allocations and explore the online education and tools in the Learning Center
- **Explore funds** — view fund performance and, download fund fact sheets or prospectuses
- **Move money** — reallocate your balance, transfer money between funds and allocate your future contributions
- **Manage profile** — update your e-mail address and preferences, change your password or username, and edit your security questions and answers

If you need help, call 1-888-867-5175, option 1 between 8 a.m. and 7 p.m. ET Monday through Friday.

INQUIRE over the phone at 1-800-772-2182

INQUIRE, a toll-free voice response system, allows you to monitor and manage your account 24 hours a day, seven days a week.

INQUIRE when you want to:

- Check your total account balance
- Check a specific investment option balance
- Hear your current contribution allocation
- Exchange all or part of your current account balance from one investment option to another
- Restructure your account to a future investment allocation or apply a new investment allocation
- Redirect how your future contributions are to be allocated among available investment options

Follow these easy steps to access your account:

1. Dial 1-800-772-2182
2. Follow the prompts

Didn't get an answer? During business hours (8 a.m. – 7 p.m. Monday thru Friday), you can speak with a customer service representative by pressing *0.

• Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution • Not insured by any federal government agency • May lose value

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PNM-0168AO.5 (12/09)

HOW TO ACCESS YOUR ACCOUNT

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CONGRATULATIONS! YOU'RE ALL SIGNED UP. NOW WHAT?

Use this step-by-step guide to learn how to get access to your new retirement plan account at nationwide.com/login.

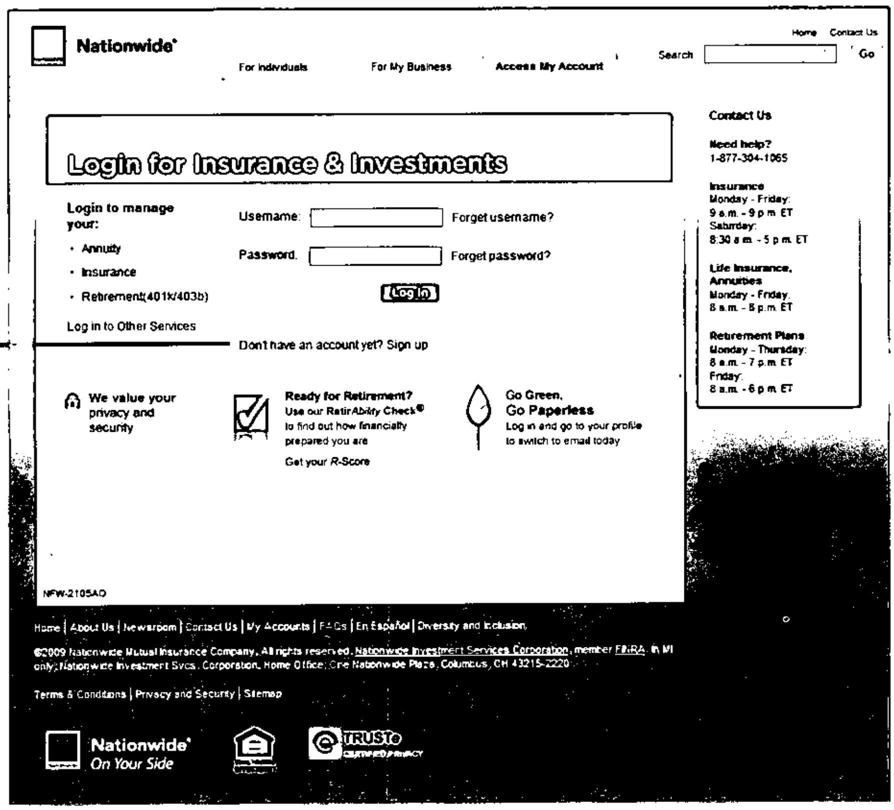
Your retirement plan account gives you an opportunity to review your investment selections, manage your allocations and get important news about your plan — all online!

If you're confused by all these terms, not to worry. There's plenty of time to learn it all. But first, let's set up your account!

STEPS:

① Go to: nationwide.com/login

② Under the login boxes in the middle of the page, select **Sign up**



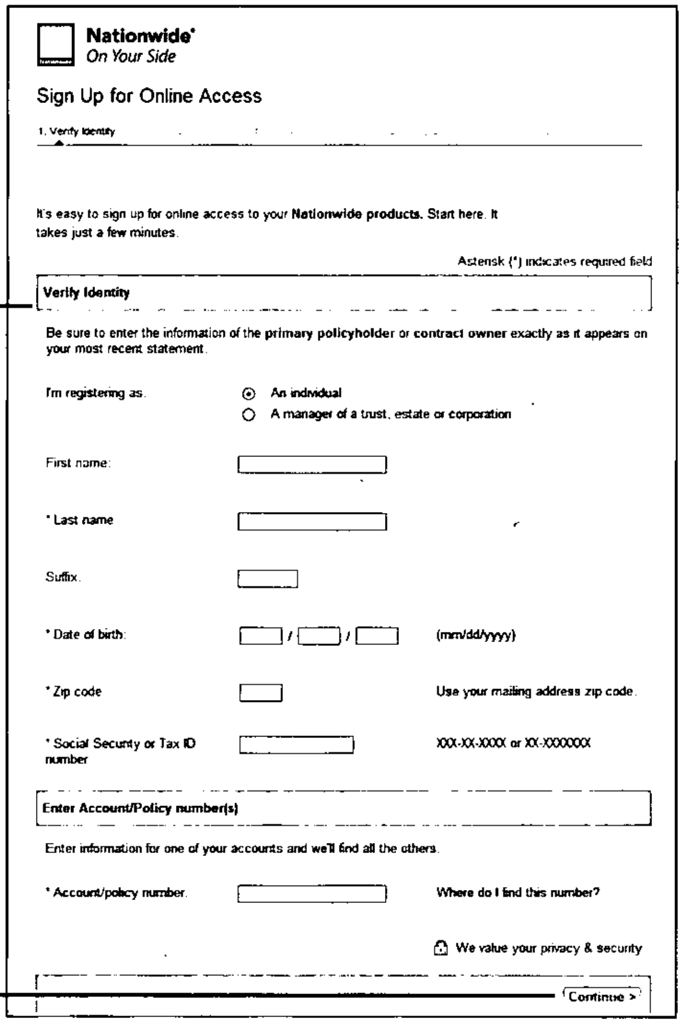
On the "Sign up for Online Access" screen you will need to indicate if you are registering as an individual or manager of a trust, estate or corporation.

Then fill out your first name, last name, suffix, date of birth, Zip code and Social Security or Tax ID number.

STEP:

③ **Verify your information**

④ **Enter:** account/policy number(s)
(You can find this number in your enrollment book)



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Sign Up for Online Access

1. Verify Identity

It's easy to sign up for online access to your **Nationwide products.** Start here. It takes just a few minutes.

Asterisk (*) indicates required field

Verify Identity

Be sure to enter the information of the **primary policyholder** or **contract owner** exactly as it appears on your most recent statement.

I'm registering as: ⦿ An individual ○ A manager of a trust, estate or corporation

First name:

* Last name

Suffix:

* Date of birth: __ / __ / __ (mm/dd/yyyy)

* Zip code — Use your mailing address zip code.

* Social Security or Tax ID number — XXX-XX-XXXX or XX-XXXXXXX

Enter Account/Policy number(s)

Enter information for one of your accounts and we'll find all the others.

* Account/policy number: — Where do I find this number?

We value your privacy & security

Continue >

⑤ **Click:** continue

HELPFUL TIP

Make sure you add the dash in your account/policy number. It should read XXX-XXXXXX rather than XXXXXXXXX

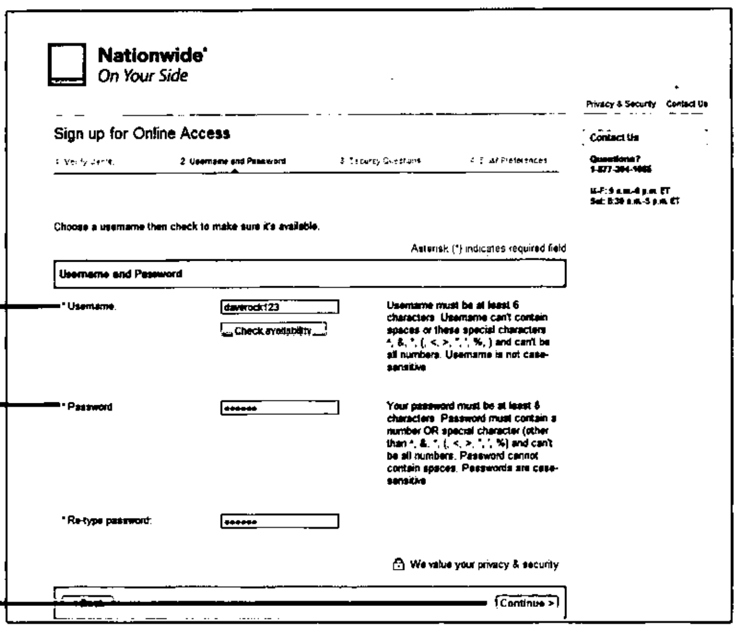
The next screen allows you to create your **Username** and **Password**.

Please review the instructions when creating them. Note: both username and password must be at least six characters long and must be a combination of both alpha and numeric characters (e.g., abcd1234).

Once you've created your own customized username and confirmed your password, please click the **Continue** button.

STEPS:

6. **Create:** username **and** password



7. **Click:** continue

The next screen allows you to create your security questions. These are only used if you forget your username and/or password and need to reset them online. You'll complete these three steps.

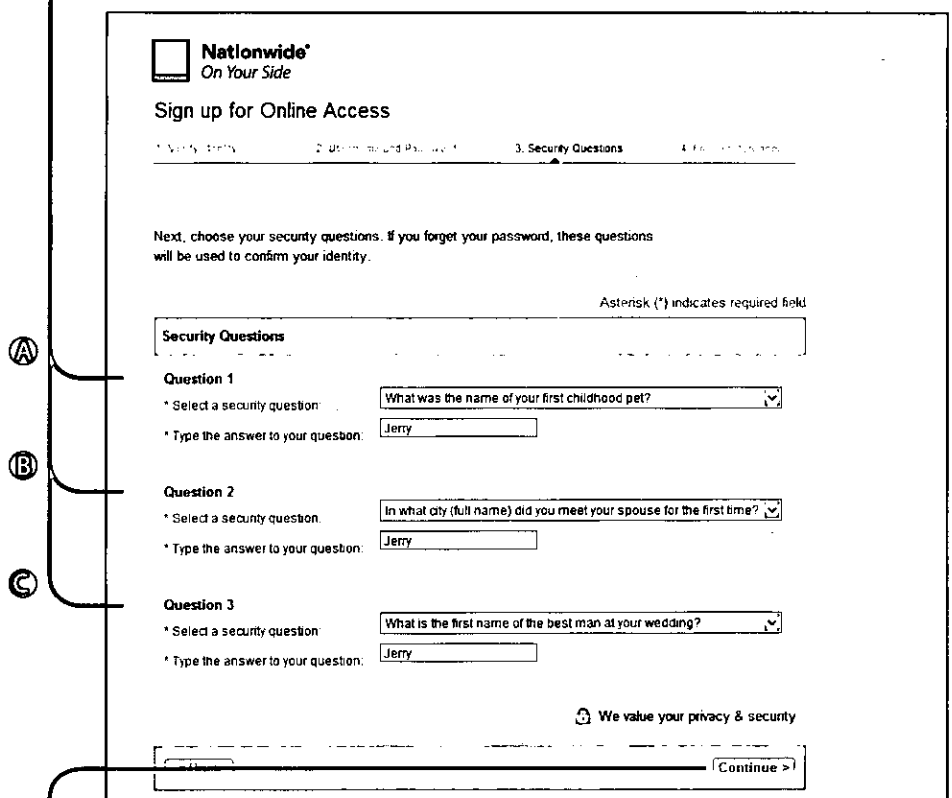
Ⓐ Choose one question from the drop down list of questions and answer it.

Ⓑ Choose one question from the next set of drop down questions and answer it.

Ⓒ Choose one question from the final set of drop down questions and answer it.

STEPS:

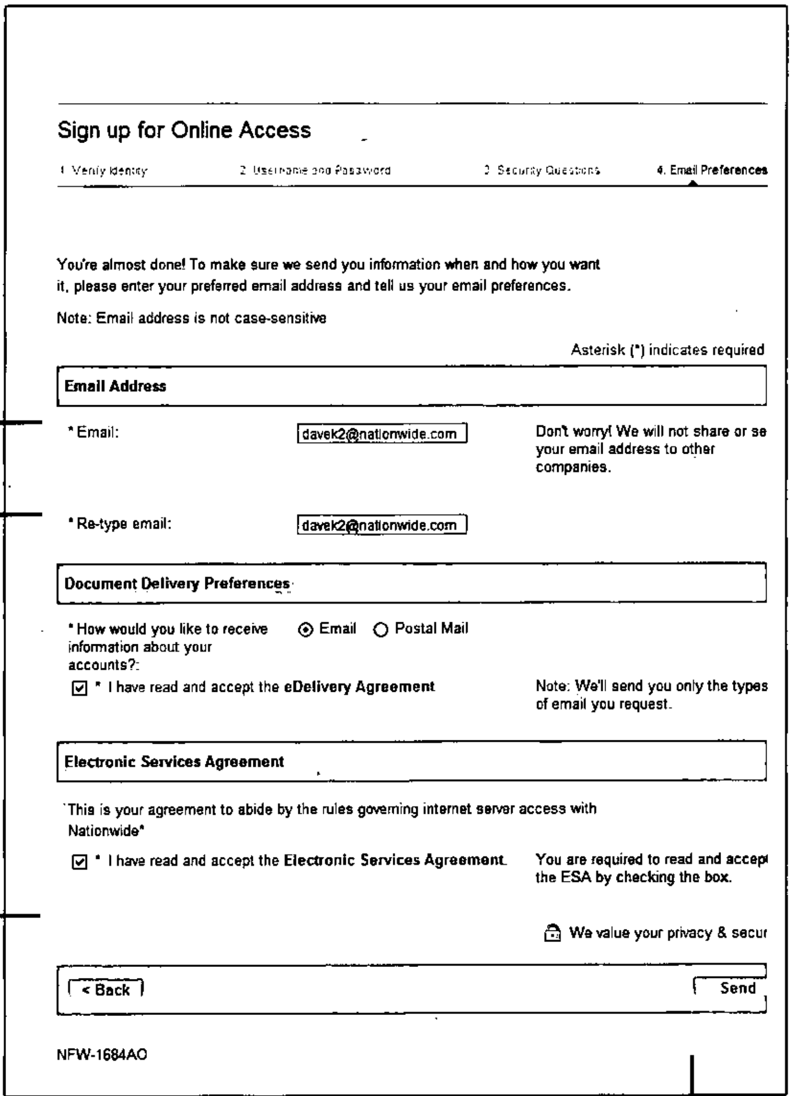
⑧ Create your security questions



⑨ Click continue

STEPS:

⑩ On this screen, you will need to verify your information and select your email preferences



Sign up for Online Access

1 Verify Identity | 2 Username and Password | 3 Security Questions | 4. Email Preferences

You're almost done! To make sure we send you information when and how you want it, please enter your preferred email address and tell us your email preferences.

Note: Email address is not case-sensitive

Asterisk (*) indicates required

Email Address

* Email: davek2@nationwide.com — Don't worry! We will not share or se your email address to other companies.

* Re-type email: davek2@nationwide.com

Document Delivery Preferences

* How would you like to receive information about your accounts?: ⦿ Email ○ Postal Mail

☑ * I have read and accept the **eDelivery Agreement** — Note: We'll send you only the types of email you request.

Electronic Services Agreement

This is your agreement to abide by the rules governing internet server access with Nationwide*

☑ * I have read and accept the **Electronic Services Agreement**. — You are required to read and accept the ESA by checking the box.

We value your privacy & secur

< Back | Send

NFW-1684AO

⑪ Read and accept the Electronic Service Agreement

⑫ Click send

Congratulations!

You now have online access

Now that you have access to your online account, a world of possibilities is open to you.

You can use this site to:

- Check your balance and personal rate of return
- Reallocate your balance
- Get a summary of your retirement plan account balance

And much more!

Check it out today!

Have problems navigating the site: Call us at 1-888-867-5175.

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